

Please complete in BLOCK LETTERS. Fields with * are mandatory.

1 PERSONAL DATA

female

male

divers

First Name(s)*		Surname*	Date of Birth* (DD.MM.YYYY)
Street & House Number*			Telephone Number
Postal Code*	Place*	Email address*	

2 SELECT KLIMATICKET

KlimaTicket TIROL:

Entire Tyrol including Innsbruck (information on discounts on the back):

SeniorIn

U26

Spezial

PlusEins-Bonus for ticket number:

KlimaTicket Tirol REGIONEN

Select and tick 2 neighbouring areas that are connected by a bus or train line (see zone map):

- | | | | | |
|-----------------------|-----------------------|------------------------|-------------------|--------------------|
| 1 Paznaun/Stanzertal | 7 Imst | 13 Innsbruck Stadt | 19 Schwaz/Jenbach | 25 Hohe Salve |
| 2 Landeck | 8 Mieming/Stams | 14 Innsbruck Land West | 20 Achensee | 26 St. Johann i.T. |
| 3 Oberes Gericht | 9 Pitztal | 15 Innsbruck Land Ost | 21 Zillertal | 27 Kitzbühel |
| 4 Lech-/Tannheimertal | 10 Ötztal | 16 Stubaital | 22 Wörgl | 28 Iseltal |
| 5 Reutte | 11 Seefeldler Plateau | 17 Wipptal | 23 Kufstein | 29 Lienz |
| 6 Zwischentoren | 12 Telfs/Sellraintal | 18 Wattens | 24 Kaiserwinkl | 30 Pustertal |

KlimaTicket INNSBRUCK

KlimaTicket SCHWAZ

KlimaTicket LIENZ

KlimaTicket ST. ANTON

3 SELECT VALIDITY

The KlimaTicket shall be valid from:*

D	D	M	M	Y	Y	Y	Y
0	1			2	0		

4 MARKETING CONSENT

Yes, I would like to receive information about offers, competitions, promotions, and discounts. I consent to the VVT using my personal data (name, email address, telephone phone number). I can withdraw this consent at any time without providing a reason.

5 PARKING PERMISSION FOR P+R FACILITY (only for your own car)

Car Number*

P+R Facility

6 PAYMENT METHOD*

Immediate payment at the counter (cash or card payment)

Payment Slip

Subscription | Monthly payment (SEPA direct debit mandate and automatic renewal after one year)

IBAN*

BIC*

Banking Institution*

Payee:

Verkehrsverbund Tirol GesmbH
Sterzinger Straße 3 | 6020 Innsbruck

Bank details:

Hypo Tirol Bank AG
IBAN: AT74 5700 0002 0012 8990
BIC: HYPTAT22
CID: AT02ZZZ00000013189

For SEPA direct debit:

By signing the KlimaTicket order, I authorise the above mentioned payee to collect payments from my account by SEPA direct debit. At the same time, I instruct my financial institution to debit my account with the payment. Note: I can request a refund of the debited amount within 8 weeks of the debit date.

11 When you order a KlimaTicket Innsbruck, the payee will change to: Innsbrucker Verkehrs-
betriebe und Stubaitalbahn GmbH, Pastorstraße 6, 6020 Innsbruck;
Bank details: UniCredit Bank Austria AG, IBAN: AT51 1100 0038 9577 7522,
BIC: BKAUATWW, CID: AT71ZZZ00000022326

7 CONFIRMATION & SIGNATURE

I hereby confirm that the information I have provided is correct and complete as well as that I am aware of the terms and conditions of the KlimaTicket. The current version of the terms and conditions applies. These can be found on the notice board or will be provided on request. The District Court of Innsbruck is agreed as having jurisdiction for all disputes arising from the KlimaTicket contract.

Place, Date (DD.MM.YYYY)*

Signature*

PLEASE DO NOT COMPLETE - THIS SECTION WILL BE COMPLETED BY VVT.

Place, Date (DD.MM.YYYY)*

VVT Signature*

Information, Terms & Conditions of KlimaTicket:

The KlimaTicket is valid on the basis of the current tariff regulations of the Verkehrsverbund Tirol and the conditions of carriage of the respective transport companies. The KlimaTicket is issued either as the KlimaTicket Tirol or as a KlimaTicket Tirol Regionen, respectively, for city transport and entitles the holder to make as many journeys as they wish within the selected area of validity. To ensure that the KlimaTicket is delivered on time, we request that you send your KlimaTicket order to the VVT Customer Centre by the 10th of the previous month at the latest.

KLIMATICKET TIROL

The KlimaTicket Tirol is valid for all journeys on network lines that start and end in the Tyrolean transport network area. It also applies to journeys on network lines in cross-border zones, provided that the journey starts or ends in the Tyrolean network area (see zone map).

KlimaTicket Tirol SeniorIn:

Seniors are entitled to travel at the applicable VVT tariff, in accordance with the valid tariff conditions of the VVT. Seniors are persons aged 65 or over.

KlimaTicket Tirol Spezial:

Available upon presentation of a current certificate of receipt of the equalisation supplement or for people with disabilities and civilian blind persons, if the disability pass shows a reduced earning capacity of at least 70% or, respectively, the note 'The holder of the pass can claim the fare reduction under the Federal Disability Act' is included as text or, respectively, as a symbol. In addition, the KlimaTicket Tirol special is available to severely war-disabled persons with a severely war-disabled person's pass and the corresponding entitlement stamp.

KlimaTicket Tirol U26:

Young adults up to the age of 26 pay the reduced rate for the purchase of the KlimaTicket Tirol. If the 26th year of age is completed during the validity of the KlimaTicket Tirol U26, the original validity remains in force.

PlusEins-Bonus:

One person living in the same household can purchase a KlimaTicket Tirol at a reduced rate for each KlimaTicket Tirol. The discount does not apply to other KlimaTickets (regional, city as well as discount group tickets). Proof of eligibility is provided by an official photo ID as well as a valid registration certificate for both persons, not older than 3 months at the time of purchase.

KLIMATICKET TIROL REGIONEN

The KlimaTicket Tirol Regionen can be selected for any region. A region consists of two neighbouring areas that are connected by a bus or train line (see zone map).

METHODS OF PAYMENT

SEPA Direct Debit:

By signing the KlimaTicket order, the Verkehrsverbund Tirol GesmbH is authorised to collect the corresponding partial amounts from the account of a financial institution in advance by the 5th of each month. One twelfth (1/12) of the total amount is debited each month in which the KlimaTicket is valid.

Payment Slip:

After receipt of the KlimaTicket order has been received, a payment slip for the total amount of the KlimaTicket will be sent. The KlimaTicket will be sent by post as soon as the total annual amount has been credited to the account of Verkehrsverbund Tirol GesmbH.

One-Off Payment at the VVT Customer Service Centre:

If you pay the total annual amount directly the KlimaTicket will be issued immediately.

TRANSFER OF TICKET

The KlimaTicket is not transferable. The Klima Ticket entitles only the person to whom the ticket was issued to use the ticket and is only valid in conjunction with official photo identification to confirm identity.

CHANGES

The VVT Customer Centre must be informed immediately and in writing of any changes to data (name, address, bank details, etc.). Cancelling the SEPA direct debit mandate as well as closing the account means that the KlimaTicket must be priorly returned. The KlimaTicket loses its validity at the end of the month in which the last payment was made.

PARKING PERMISSION FOR P+R FACILITIES

A P+R ticket is available free of charge with KlimaTickets until further notice. When such a P+R ticket is issued, the holder is entitled to park free of charge at the corresponding P+R facility until further notice in accordance with

the provisions provided for this purpose (in particular Appendix 10 of the tariff provisions and any provisions of the respective P+R facility operator). There is no reason given for a revocation. It will be revoked in particular if the use of the P+R facility is generally subject to a charge. Authorisations for P+R facilities are non-transferable and tied to the period of validity as well as the area of validity of the respective ticket. Parking is only permitted if the vehicle owner uses a line of the VVT network with a valid weekly, monthly, semester ticket or KlimaTicket immediately after parking the vehicle. When you return, you must remove your vehicle. P+R facilities may not be used as long-term parking spaces, but only in connection with the use of the VVT transport network. The authorised user has no legal right to the availability of a free parking space in the respective P+R facility.

PROLONGATION OF THE TICKET

In case of one-time payment:

The validity of a KlimaTicket can be prolonged by a further year by paying the total amount due within a period of 4 weeks before the previous ticket expires. A corresponding offer is made in good time before the previous ticket expires and is valid for 14 days after the previous ticket has expired. The new ticket will be sent after the total amount has been received.

In case of SEPA direct debit:

After expiration of one year, the KlimaTicket is automatically prolonged by a further year, unless the customer cancels the ticket no earlier than six weeks before the end of the contract and no later than the 10th of the last month of validity of the previous ticket. A corresponding reminder regarding the cancellation period with a note regarding the automatic prolongation by a further year will be sent in good time by VTG or, respectively, IVB. The new ticket will be sent before the end of the validity period. If a change to the ticket or payment method is desired, this must be done online or in writing by the 10th of the month before the start of validity of the new ticket. The subscription is also renewed when the fare group is changed (e.g. from KlimaTicket Tirol U26 to KlimaTicket Tirol or from KlimaTicket Tirol to KlimaTicket Tirol SeniorIn).

CANCELLATION

Klima Tickets can be cancelled by the 7th of the following month by the passenger in writing to the VVT Customer Centre, without stating a reason, by the end of the month, with the simultaneous return of the ticket and the parking permit for P+R facilities. Months in which the ticket has been used will be charged at the respective rate for monthly tickets or in accordance with the tariff conditions. A fee will be charged for the cancellation.

DATA PROTECTION DECLARATION

The VVT takes data protection and information security very seriously. For this reason, we only collect, process and use personal data to the extent permitted by law as well as only store it to the extent necessary and within the statutory retention periods. The present data is collected for the purpose of issuing an annual ticket. By signing this form, you explicitly consent to the processing of your personal data – in particular your name, home address, date of birth, gender, telephone number, email address, vehicle registration number and bank details – by Verkehrsverbund Tirol GesmbH, by the respective operator (transport company) as well as by any third parties commissioned to carry out checks and monitoring. Enquiries regarding your stored data (information, correction, deletion and restriction) can be sent to the VVT at datenschutz@vvt.at. If you have any complaints regarding the rights of data subjects, please contact the relevant supervisory authority. In Austria, passengers who do not agree with the company's decision in the course of an arbitration procedure can contact the Independent Agency for Passenger Rights (apf). Please submit your documents using the conciliation application form at www.passagier.at or by post to:

Agentur für Passagier- und Fahrgastrechte,
Fachbereich Bahn/Bus,
Linke Wienzeile 4/1/6, 1060 Wien.

VVT KundInnencenter

Sterzinger Straße 3
6020 Innsbruck | Austria
+43 (0)512 56 16 16
info@vvt.at
www.vvt.at

