Tiroler KlimaTickets

English

Please complete in BLOCK LETTERS. Fields with * are mandatory.

1 PERSONAL DATA

○ female ○ male ○ divers

First Name(s)*	Surname*	Date of Birth* (DD.MM.YYYY)
Street & House Number*		Telephone Number
Postal Code*	Place*	Email address*

2 SELECT KLIMATICKET

○ **KlimaTicket TIROL:**
Entire Tyrol including Innsbruck (information on discounts on the back):

○ SeniorIn ○ U26
○ Spezial ○ PlusEins-Bonus for ticket number: _____

○ **KlimaTicket Tirol REGIONEN**
Select and tick 2 neighbouring areas that are connected by a bus or train line (see zone map):

○ **1** Paznaun/Stanzertal	○ **7** Imst	○ **13** Innsbruck Stadt	○ **19** Schwaz/Jenbach	○ **25** Hohe Salve
○ **2** Landeck	○ **8** Mieming/Stams	○ **14** Innsbruck Land West	○ **20** Achensee	○ **26** St. Johann i.T.
○ **3** Oberes Gericht	○ **9** Pitztal	○ **15** Innsbruck Land Ost	○ **21** Zillertal	○ **27** Kitzbühel
○ **4** Lech-/Tannheimertal	○ **10** Ötztal	○ **16** Stubaital	○ **22** Wörgl	○ **28** Iseltal
○ **5** Reutte	○ **11** Seefelder Plateau	○ **17** Wipptal	○ **23** Kufstein	○ **29** Lienz
○ **6** Zwischentoren	○ **12** Telfs/Sellraintal	○ **18** Wattens	○ **24** Kaiserwinkl	○ **30** Pustertal

○ **KlimaTicket INNSBRUCK** ○ **KlimaTicket SCHWAZ** ○ **KlimaTicket LIENZ** ○ **KlimaTicket ST. ANTON**

3 SELECT VALIDITY

The KlimaTicket shall be valid from:* D D M M Y 2 0 Y Y

4 MARKETING CONSENT

○ Yes, I would like to receive information about offers, competitions, promotions, and discounts. I consent to the VVT using my personal data (name, email address, telephone phone number). I can withdraw this consent at any time without providing a reason.

5 PARKING PERMISSION FOR P+R-AREA (only for your own car)

Car Number*	P+R-Area

6 PAYMENT METHOD*

○ Immediate payment at the counter (cash or card payment)

○ Subscription | Monthly payment (SEPA direct debit mandate and automatic renewal after one year)

IBAN*

BIC*

Banking Institution*

Payee[1]:
One Mobility Ticketing GmbH
Postfach 100, 1020 Wien

Bank details:
UNICREDIT BANK AUSTRIA AG
IBAN: AT67 12000 10039002521
BIC: BKAUATWWXXX
CID: AT72 ZZZ0 0000 0706 14

For SEPA direct debit:
By signing the KlimaTicket order, I authorise the above mentioned payee to collect payments from my account by SEPA direct debit. At the same time, I instruct my financial institution to debit my account with the payment. Note: I can request a refund of the debited amount within 8 weeks of the debit date.

7 CONFIRMATION & SIGNATURE

I hereby confirm that the information I have provided is correct and complete as well as that I am aware of the terms and conditions of the KlimaTicket. The current version of the terms and conditions applies. These can be found on the notice board or will be provided on request. The District Court of Innsbruck is agreed as having jurisdiction for all disputes arising from the KlimaTicket contract.

Place, Date (DD.MM.YYYY)*	Signature*

PLEASE DO NOT COMPLETE - THIS SECTION WILL BE COMPLETED BY VVT.

Place, Date (DD.MM.YYYY)*	VVT Signature*

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Information, Terms & Conditions of KlimaTicket:

The KlimaTicket is valid on the basis of the current tariff regulations of the Verkehrsverbund Tirol and the conditions of carriage of the respective transport companies. The KlimaTicket is issued either as the KlimaTicket Tirol or as a KlimaTicket Tirol Regionen, respectively, for city transport and entitles the holder to make as many journeys as they whish within the selected are of validity. The KlimaTicket is valid from the date entered in point 3. To ensure that the KlimaTicket is delivered on time, please allow for a processing time of 10 working days when submitting your order.

KLIMATICKET TIROL

The KlimaTicket Tirol is valid for all journeys on network lines that start and end in the Tyrolean transport network area. It also applies to journeys on network lines in cross-border zones, provided that the journey starts or ends in the Tyrolean network area (see zone map).

KlimaTicket Tirol SeniorIn:

Seniors are entitled to travel at the applicable VVT tariff, in accordance with the valid tariff conditions of the VVT. Seniors are persons aged 65 or over.

KlimaTicket Tirol Spezial:

Available upon presentation of a current certificate of receipt of the equalisation supplement or for people with disabilities and civilian blind persons, if the disability pass shows a reduced earning capacity of at least 70% or, respectively, the note 'The holder of the pass can claim the fare reduction under the Federal Disability Act' is included as text or, respectively, as a symbol. In addition, the KlimaTicket Tirol special is available to severely war-disabled persons with a severely war-disabled person`s pass and the corresponding entitlement stamp.

KlimaTicket Tirol U26:

Young adults up to the age of 26 pay the reduced rate for the purchase of the KlimaTicket Tirol. If the 26th year of age is completed during the validity of the KlimaTicket Tirol U26, the original validity remains in force.

PlusEins-Bonus:

One person living in the same household can purchase a KlimaTicket Tirol at a reduced rate for each KlimaTicket Tirol. The discount does not apply to other KlimaTickets (regional, city as well as discount group tickets). Proof of eligibility is provided by an official photo ID as well as a valid registration certificate for both persons, not older than 3 months at the time of purchase.

KLIMATICKET TIROL REGIONEN

The KlimaTicket Tirol Regionen can be selected for any region. A region consists of two neighbouring areas that are connected by a bus or train line (see zone map).

PAYMENT METHODS

SEPA Direct Debit:

By signing the KlimaTicket order, you authorise One Mobility Ticketing GmbH to debit the relevant instalment from your bank account within the first five business days of each calendar month. One Mobility Ticketing GmbH acts on behalf of VVT and/or IVB and carries out the SEPA direct debit procedure. One twelfth (1/12) of the total amount is debited each month in which the KlimaTicket is valid.

One-Off Payment at the VVT Customer Service Centre:

If you pay the total annual amount directly the KlimaTicket will be issued immediately.

TRANSFER OF TICKET

The KlimaTicket is not transferable. The Klima Ticket entitles only the person to whom the ticket was issued to use the ticket and is only valid in conjunction with official photo identification to confirm identity.

CHANGES

The VVT Customer Centre must be informed immediately and in writing of any changes to data (name, address, bank details, etc.). Cancelling the SEPA direct debit mandate as well as closing the account means that the KlimaTicket must be priorly returned. The KlimaTicket loses its validity at the end of the month in which the last payment was made.

PARKING PERMISSION FOR P+R-AREAS

A P+R-ticket is available free of charge with KlimaTickets until further notice. When such a P+R-ticket is issued, the holder is entitled to park free of charge at the corresponding P+R-area until further notice in accordance with the provisions provided for this purpose (in particular Appendix 10 of the tariff provisions and any provisions of the respective P+R-area operator). There is no reason given for a revocation. It will be revoked in particular if the use of the P+R-area is generally subject to a charge. Authorisations for P+R-areas are non-transferable and tied to the period of validity as well as the area of validity of the respective ticket. Parking is only permitted if the vehicle owner uses a line of the VVT network with a valid weekly, monthly, semester ticket or KlimaTicket immediately after parking the vehicle. When you return, you must remove your vehicle. P+R-areas may not be used as long-term parking spaces, but only in connection with the use of the VVT transport network. The authorised user has no legal right to the availability of a free parking space in the respective P+R-area.

PROLONGATION OF THE TICKET

In case of one-time payment:

The validity of a KlimaTicket can be prolonged by a further year by paying the total amount due within a period of 4 weeks before the previous ticket expires. A corresponding offer is made in good time before the previous ticket expires and is valid for 14 days after the previous ticket has expired. The new ticket will be sent after the total amount has been received.

In case of SEPA direct debit:

After expiration of one year, the KlimaTicket is automatically prolonged by a further year, unless the customer cancels the ticket no earlier than six weeks before the end of the contract and no later than the 10th of the last month of validity of the previous ticket. A corresponding reminder regarding the cancellation period with a note regarding the automatic prolongation by a further year will be sent in good time by VVT or, respectively, IVB. The new ticket will be sent before the end of the validity period. If a change to the ticket or payment method is desired, this must be done online or in writing by the 10th of the month before the start of validity of the new ticket. The subscription is also renewed when the fare group is changed (e.g. from KlimaTicket Tirol U26 to KlimaTicket Tirol or from KlimaTicket Tirol to KlimaTicket Tirol SeniorIn).

CANCELLATION

The KlimaTicket can be cancelled by the passenger in writing or online after the seventh month of validity without giving a reason. The start of a new validity month is determined by the start date chosen when purchasing the ticket and therefore falls on the same calendar day of each month. A cancellation fee of one month`s amount (= 1/12 of the ticket price) is charged. For SEPA direct debit, a final month`s amount will be debited as a cancellation fee; for each unused month of validity, the corresponding monthly amounts will no longer be debited. The ticket must be returned to the customer service center within four weeks.

DATA PROTECTION DECLARATION

The VVT takes data protection and information security very seriously. For this reason, we only collect, process and use personal data to the extent permitted by law as well as only store it to the extent necessary and within the statutory retention periods. The present data is collected for the purpose of issuing an annual ticket. By signing this form, you explicitly consent to the processing of your personal data – in particular your name, home address, date of birth, gender, telephone number, email address, vehicle registration number and bank details – by Verkehrsverbund Tirol GesmbH, by the respective operator (transport company) as well as by any third parties commissioned to carry out checks and monitoring. Enquiries regarding your stored data (information, correction, deletion and restriction) can be sent to the VVT at datenschutz@vvt.at. If you have any complaints regarding the rights of data subjects, please contact the relevant supervisory authority. In Austria, passengers who do not agree with the company`s decision in the course of an arbitration procedure can contact the Independent Agency for Passenger Rights (apf). Please submit your documents using the conciliation application form at www.passagier.at or by post to:

Agentur für Passagier- und Fahrgastrechte,
Fachbereich Bahn/Bus,
Linke Wienzeile 4/1/6, 1060 Wien.

VVT KundInnencenter
Sterzinger Straße 3
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